Al Customer Support vs Human Support (vsdiff.com)

| Criteria | Al Customer Support | Human Support |
|------------------------|---------------------|------------------|
| Response Time | Immediate | Varies |
| Cost | Lower long-term | Higher |
| Complex Issue Handling | Limited | High |
| 24/7 Availability | Yes | No |
| Customer Satisfaction | Variable | Generally higher |

Source: https://vsdiff.com/ai-customer-support-vs-human-support/