

AI Chatbot vs Human Assistant (vsdiff.com)

Feature	AI Chatbot	Human Assistant
Availability	24/7 availability	Limited hours based on the assistant's schedule
Cost	Generally lower operational costs	Higher salary and benefit costs
Response Time	Instant responses	Varies depending on workload
Understanding Context	Limited contextual understanding	Deep understanding of context and emotions
Personalization	Basic personalization based on data	High-level personalization through experience
Learning Ability	Learns through data inputs and updates	Learns through personal interaction and experiences

Source: <https://vsdiff.com/ai-chatbot-vs-human-assistant/>